



F.Y.I.

from the Policy Unit

FYI-237

Date: August 15, 2019

SUBJECT: Medical Support and Initiating Cases to Canada

Please contact the Policy Unit if you have any questions regarding these or any other changes at DCSS.POLICYQUESTIONS@azdes.gov or call 602-771-8127

When initiating cases to Canada with a request for medical support, be aware that Canada cannot add a child who lives in the United States to the medical insurance policy of a Canadian resident. However, it is possible for the court to order the Canadian noncustodial parent to assist with the following medical costs:

- Insurance premiums for the child in the U.S.
- Specific health-related expenses not covered by insurance such as orthodontic treatment, medications, eyeglasses or contacts, hearing aids, occupational therapy, physical therapy, speech therapy, and professional counseling by a clinical social worker, psychologist, or psychiatrist

To request that the NCP contribute to the premiums or health-related expenses, the referral to Canada must contain proof of the following:

- The specific amount of the health insurance premium designated for the child
- The amount of the specific health-related expenses that exceed insurance reimbursement by at least \$100 annually
- The custodial parent's income (pay stubs, income tax information)

Further information on how amounts for medical support are determined can be found under Medical Support on page 7 of [A Caseworker's Guide for Processing Cases with Canada](#), which is in the [Canada](#) section of the [OCSE International](#) website.

DCSS colleagues are urged to view this information directly on The PORT and not create a separate personal file.

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